

# Testing Rules of Engagement

1. Applicant engineering support personnel are to be on site during all phases of testing.
2. There is no guaranteed length of time for testing. The length of testing is dependent upon the complexity of the system being tested and the discretion of the test lead. Likewise, there is no guarantee for the length of time required for the scheduling of a system for testing. Scheduling of a system for testing is dependent upon availability, testing schedules, and the discretion of the test lead.
3. The test teams reserve the right to have full access to any system being submitted for testing. Refusal to comply with a request of the test teams during the testing of a system in a timely manner (i.e.: additional system access, additional system information, additional configuration data, etc.) may result in early termination of testing. In such cases, the system will have to be re-submitted to JITC for testing at a later date.
4. The applicant is responsible for contacting the test Action Officer POC if unable to be present at the appointed time and date. If the vendor's system is not ready to test at this time, they will have to reschedule the testing for a later date.
5. Once testing has officially begun on a system, the configuration of that system cannot be changed unless specifically directed by the test teams. This is to ensure that a consistent system configuration is maintained throughout the entire testing process.
6. The vendor and sponsor are responsible for the proper operation of their solution with the assigned LAN for VoIP systems before testing begins. Failure to do so may result in early termination of testing. In such a case, the system will have to be re-scheduled for testing at a later date.
7. Applicants must provide the equipment, applications and software that enables their solution to function as designed for the deployed environment at the direction of the government sponsor (i.e. Management station, Web server, radius server, database server, etc.).
8. To prevent the perception of favoritism or bias all members of the test teams are prohibited to accept any form of gratuity from any vendor or sponsor.