*DISA Global Operations Command*

*Core Operations Training Course Syllabus*

# Course Overview

*Training Facilitator*

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The DISA Global Operations Command Core Operations Training Course is designed to educate class participants in the Current Operations aspects of the Command. A total of 36 modules of training are presented in the 4-day classroom instruction with an optional Certification following on days 5 – 12.

The Core Operations Training Course 4-day Classroom portion highlights processes, procedures, tools and functionalities of the organizational structure including specialized training in the performance of DoD Information Networks (DoDIN) maintenance, sustainment, and outage mitigation.

DISA Global Operations Certification is performed in conjunction with the 4-day Core Operations Training Course; participants receive the same 4-day classroom training, followed on by exclusive hands-on experience with certification by the DISA Global Watch Officer and Battle Captain group. This certification is offered only at DISA Global, and allows a trainee to engage hands-on with real-time decision-making objectives on the Department of Defense Information Network (DDoDIN). Trainees will perform the duties of the DISA Global Watch Officer and experience global network operations on the live Enterprise. A presentation of certificates for those who complete the Certification portion is held by the DISA Global Commander, U.S. Army COL Paul Craft on the final day.

The DGOC maintains operational support of a significant amount of the DoDIN, and in such, the importance of relationships with every customer is imperative. This training provides the opportunity for all spectrums of customers, Agencies, Services and partners to come together to relate, identify and create a cohesive understanding of our vital connections. This training gives the students the most in-depth knowledge of the DISA Global’s operations from implementations to sustainment. The course facilitates the formalized associations and links between users, agencies, service commands/units, warfighters and customers reliant on DISA and the DGOC as we work together in support of all our missions.

# Security Information:

All attendees must provide DISA Form 43 or a Visit Access Request to DISA CONUS Security POC Michael Pratcher (C: 618-220-8849, D: 312-770-8849, Classified Fax: C: 618-220-8984, D: 312-770-8984). DISA visitors or those with access to JPAS can submit their VAR using CMO code: DKADAK10. Personnel with a DISA-issued badge are asked to carry their badge with them for facility access.

# Uniform

* Civilians: Business Casual
* Military: ABU/ACU/NWU/MCCUU

**Registration Link**

<http://www.disa.mil/DGOC/Training/GNSC-Operations-Training>

# Course Schedule

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| --- | --- | --- |
| Phase | Subject | Training Subjects |
| Phase I | Home Station Training | DISA Mission, CCIR, VAR, etc. (All trainees)  SAARs (Phase III/IV trainees only) |
| Phase II | On-site (DGOC) Classroom Training | Organization, Operations, Engineering, ASI’s, Watch Officer and Mission Assurance Watch Officer, Net Assurance, etc. |

# Certification Schedule (optional)

|  |  |
| --- | --- |
| Phase | Subject |
| Phase III | A fast paced, intensive, real-world 5 day hands-on operational assessment involving live missions, operational networks, and every Watch Officer role and responsibility encompassing the entire DGOC. Trainees will be assisted and mentored by the training staff. The training checklist will be completed, verified and certified by a DISA Global Battle Captain ensuring procedures, reporting and the trainee’s abilities meet that of the DGOC Watch Officer standard as they work with, and as a member of, the Watch Officer team.  ***\*\*Shift work WILL be required\*\**** |
| Phase IV | Graduation ceremony hosted by the DGOC Commander recognizing the trainee’s completion of the Phase III certification process and presentation of the DISA Global Certificate of Training. |

# Trainee Requirements/Involvement/Presentation

Class participation and involvement through questions/answers and discussions are a key and valuable sharing experience in this training. Trainees are encouraged to equate, relate and understand their role at their home station in relation to DISA Global and its mission, this process expands and informs other trainees and DISA Global personnel in the important relationships we foster and look to expand.

**\*All personnel with a SIPR token, participating in the certification are asked to bring it with you for use on the DGOC network.**

**\*Trainees are asked to prepare a brief (~10 min.) PowerPoint overview highlighting their duties in the NetOps community to present to course participants. Groups from the same agency/unit/command may present one briefing as long as each of the individual trainee’s positions is covered in the presentation.**

**\*USB Thumb drives/devices are not allowed at DISA Global, please email Mr. Russell Moon your presentation or bring it on a CD-ROM.**

**Outcomes and Expectations**

At the completion of the training, trainees will have a knowledge base ranging from the basic overall DISA Global functions, services, and tools to advanced understanding of Operations reporting, procedures and responsibilities of the DGOC Watch Officer. Trainees will be able to explain, perform and accomplish a variety of DGOC functions which enhance the mutually beneficial relationship between the trainee’s unit/agency/command and DISA Global for a better and clear understanding of the connection between DISA Global and the rest of the NETOPS community.