

DISA SERVICES COURSE

Overview of DISA Services, Infrastructure, Processes, Policies and Support

Course Overview

This course is designed to help military departments and defense and federal agencies to optimize their use of Defense Information Systems Agency (DISA) services. DISA services are major components of the DOD Information Network (DODIN) and building blocks for the C4ISR support to the nation's warfighters.

DISA services – such as cloud services, classified and unclassified mobility, C2, and cybersecurity – rely on a robust network infrastructure. DISA is committed to providing a protected and survivable global enterprise infrastructure that supports crucial information-sharing capabilities. Joint warfighters, national level leaders, and other mission and coalition partners depend on DISA services to communicate and transfer vital information around the world every day.

There is no charge to attend the course. A CAC is required.

The Course Will Answer

- What is the DOD Information Network (DODIN) and where and how does your network fit in?
- What services does DISA offer?
- How can DISA help you with services such as cloud, mobility and security?
- How do these services work and what can you expect from them now and in the future?
- How do you acquire DISA services?
- What are the Joint Regional Security Stacks (JRSS)?
- What is the role of the DISA Command Center and Joint Force Headquarters – DODIN (JFHQ-DODIN)?
- Who is responsible for what, and what policies must DISA and customers follow?
- Will you be disconnected if your Authority To Connect (ATC) expires?
- Where to go for information? support? other resources?

2019 Course Schedule

12-14 Mar	DISA HQ, Ft. Meade, MD (Secret clearance required for this location)
19-21 Mar	Maxwell AFB, AL
26-28 Mar	Scott AFB, IL
2-4 Apr	MacDill AFB, FL
16-18 Apr	Okinawa, Japan
14-16 May	Naval Base Norfolk, VA
11-13 June	DISA HQ, Ft. Meade, MD (Secret clearance required for this location)
16-18 July	Fort Belvoir, VA
30 Jul - 1 Aug	Ft. Huachuca, AZ
13-15 Aug	Stuttgart, Germany
20-22 Aug	Offutt AFB, NE

To register for any class, send an email to:
disa.meade.bd.mbx.disa-services-course@mail.mil

Course Topics

The course covers the following topic areas:

Topic	Description
Overview	Overview of the DISA mission, organization, services and networks.
The DISN	Review of the transport infrastructure over which the DISA services are provided, including tactical connectivity and plan for the future.
DISA Operations	Overview of organizations that operate and assure portions of the DODIN including DISA networks and services.
DISA Services Support	Discussion of the organizations processes and resources available to assist DISA's mission partners.
Network Services	Overview of the classified and unclassified IP networks and services, including data, VPN, voice, and satellite services.
Enterprise and Computing Services	Overview of enterprise and computing services including mobility, enterprise email, and cloud services which support mission partner communication requirements.
Cybersecurity	Discussion of the tools, techniques, and organizations that help secure networks, and overview of cybersecurity services available to mission partners.
Get Connected!	Review of the processes involved in circuit and service acquisition – from requirements definition to disconnection. Outline of requirements to connect to DISA networks.
Resources	Websites, phone numbers, email addresses, brochures, fact sheets, required regulations, acronyms defined, networking

Participant Feedback

Below are comments from participants who have attended the class.

“Great introduction to DISA. Helped connect the dots on DISA organizations and areas of responsibilities.”

Army, attended class in Columbus, Ohio

“This course provided good insight into requirements customers must meet to acquire service from DISA.”

DISA Europe, attended class in Patch Barracks, Germany

“I enjoyed the course. Very informative, shows changes in policy, technology and terminology.”

Attended class in Peterson AFB, Colorado

“Very informative course; prepared me to perform my job better due to the understanding of the different processes.”

USCYBERCOM, attended in Fort Meade, Maryland

“The course gave me a better understanding of the breadth and depth of services DISA provides and insight into joint endeavors.”

Navy, Attended class in Norfolk, Virginia

“Excellent course! Very informative, valid, and covers current issues.”

Attended class in Scott AFB, Illinois