

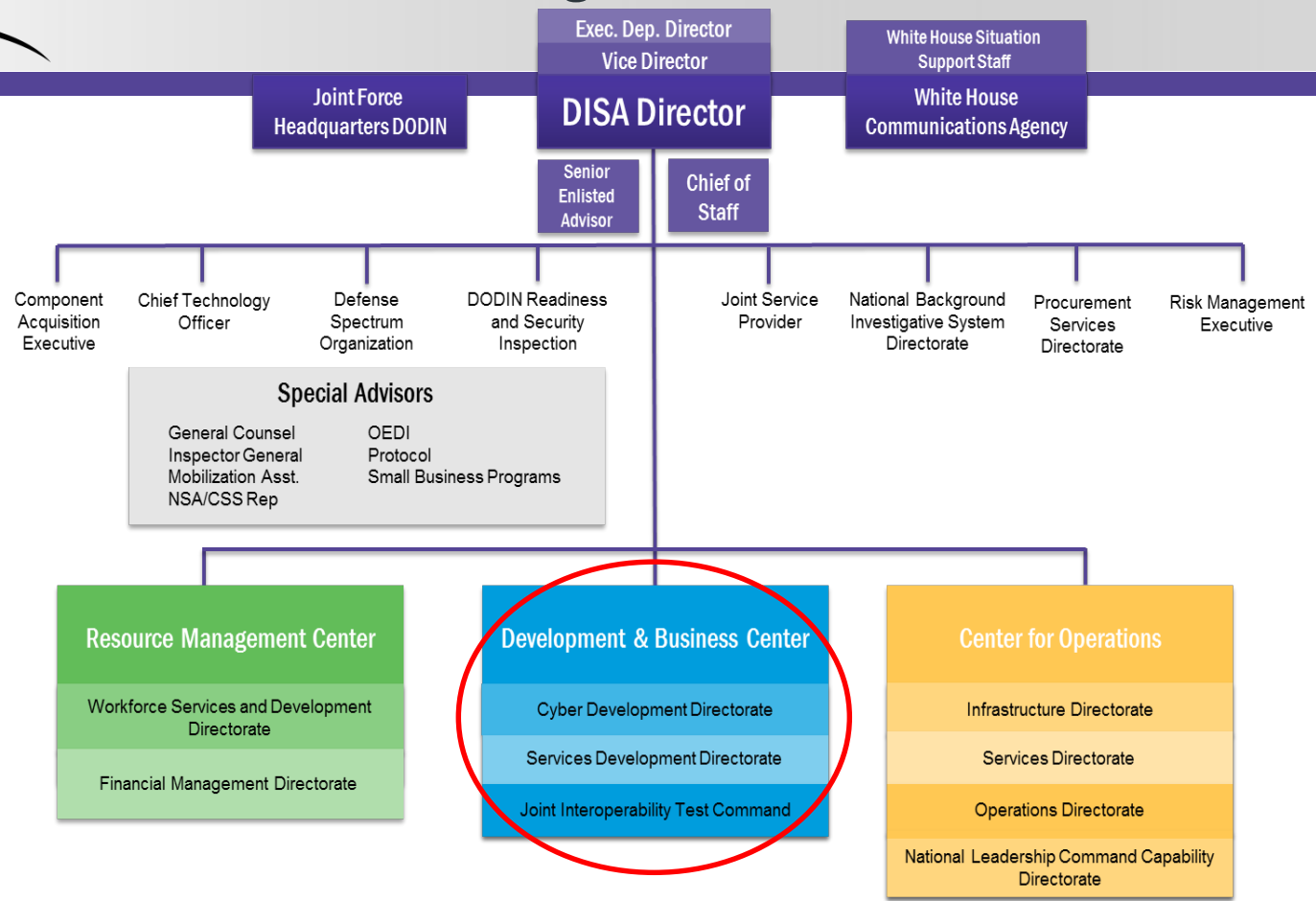


Mission Partner Engagement Office Overview

June 2017

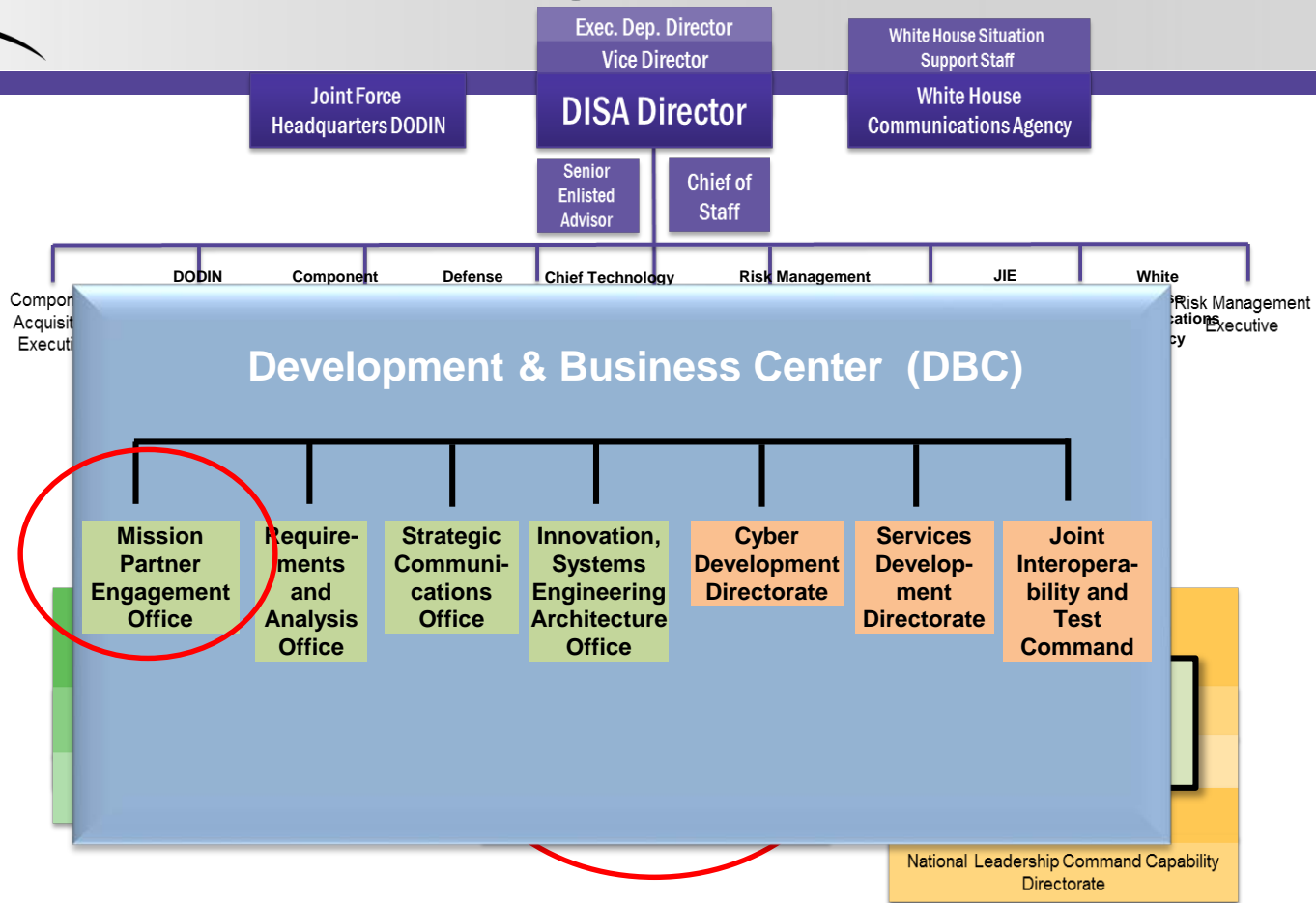


Organization





Organization





Mission Partner Engagement Office

Mission

Provide a single entry point into DISA for all Mission Partner (MP) requirements; advocate for all Mission Partner interactions across the DISA corporate structure; and perform strategic outreach with Mission Partners at the senior level.

Functions

- **Focus on senior level outreach/advocacy with MPs**
 - **Build MP Portfolio of services**
 - **Establish and maintain relationship with MP at Senior levels**
 - **Conduit for Senior MP feed back to DISA**
 - **Organize Drumbeats, DISA Days, & other outreach events**
- **First contact for all requirements, inquiries, & issues from MPs**
 - **Respond to technical inquiries on projects, products, and services**
 - **Facilitate initial documentation for new and changes to existing requirements**
 - **Identify capabilities, products, and services to match capabilities with MP requirements**
 - **Match DISA service catalog capabilities to MP needs**



Mission Partner Engagement Office

Functions (continued)

- **Final coordination on Letter Estimates to MPs**
- **Track major milestones across DISA programs/projects Develop/present revenue reducing disconnects and improves MP interactions across DISA**
- **Manage the DISA Catalog of Services ensuring consistency, completeness and accuracy**
- **Manage the DISA Request Management Process (DRMP).**
 - **Ensure DISA is aware and responds to MP emerging requirements**
 - **Assess demand and identify new capabilities for DISA to consider**
- **Senior advisor for International Relations**
 - **International strategy, policy and governance activities**
 - **Foreign Military Sales and Technology Transfer Programs**
 - **International Command and Control Interoperability Program**
 - **International visits and engagements**
 - **Foreign Disclosure Office**



Build Mission Partner Portfolios

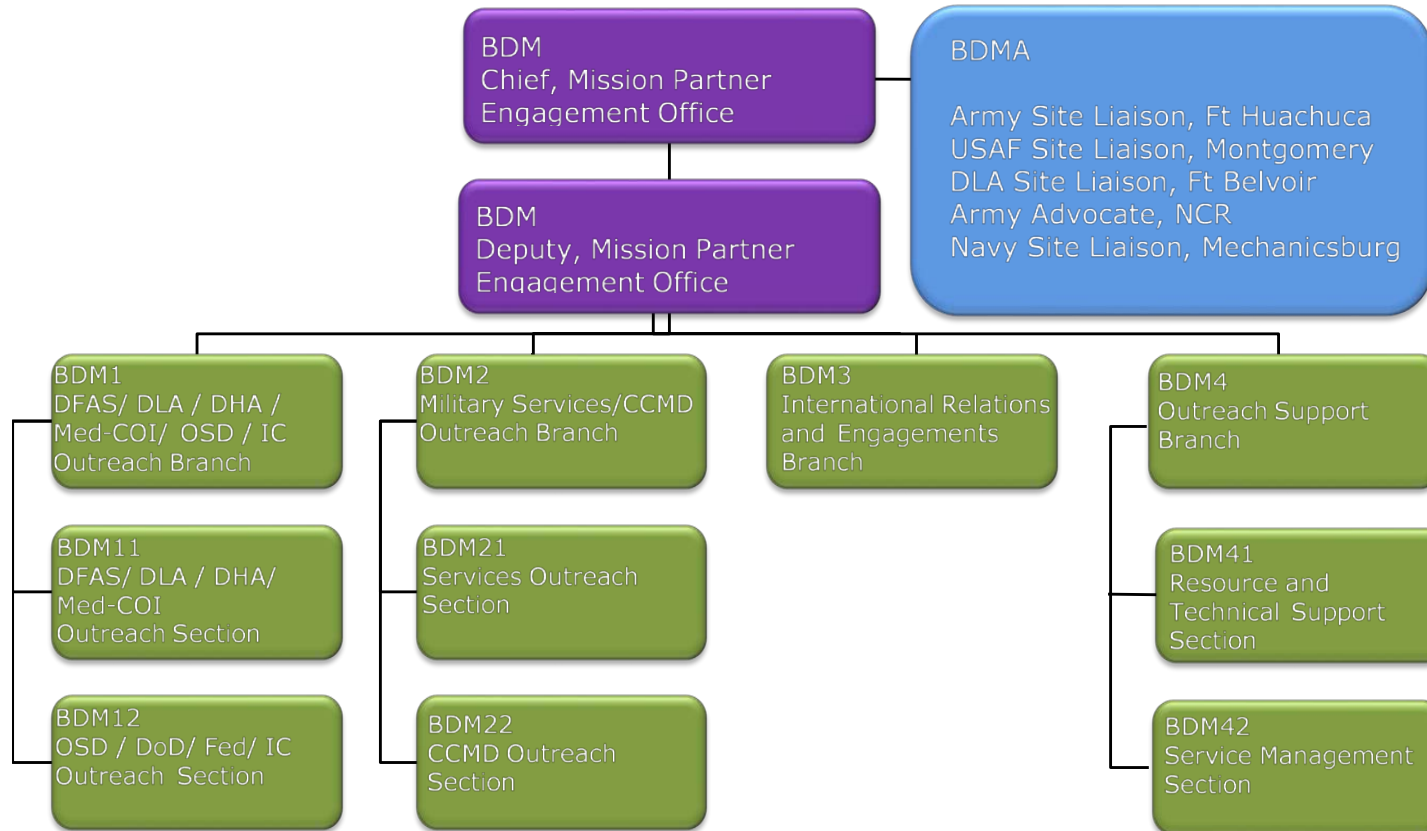
GOAL: Build a complete portfolio reflecting all services to each mission partner

Includes:

- **Sustainment & Maintenance:**
 - **All DISA services purchased by Mission Partner and hosted at Data Centers**
 - Currently Computing and in the future Networking, Circuits, Contracting, Testing, etc.
 - Includes sub-commands for the MILDEPs
 - **Financial Rates for the current FY**
 - Burn rate against the FY Planning Estimate
 - Evolving metrics for performance and operational view
- **New Business:**
 - **Status of MP's new business projects**
 - **List of top 10 priority projects and timelines**
 - Identify standard & non-standard projects
 - **Mission Partner IT Roadmap – future view**
 - **Project Status Update**

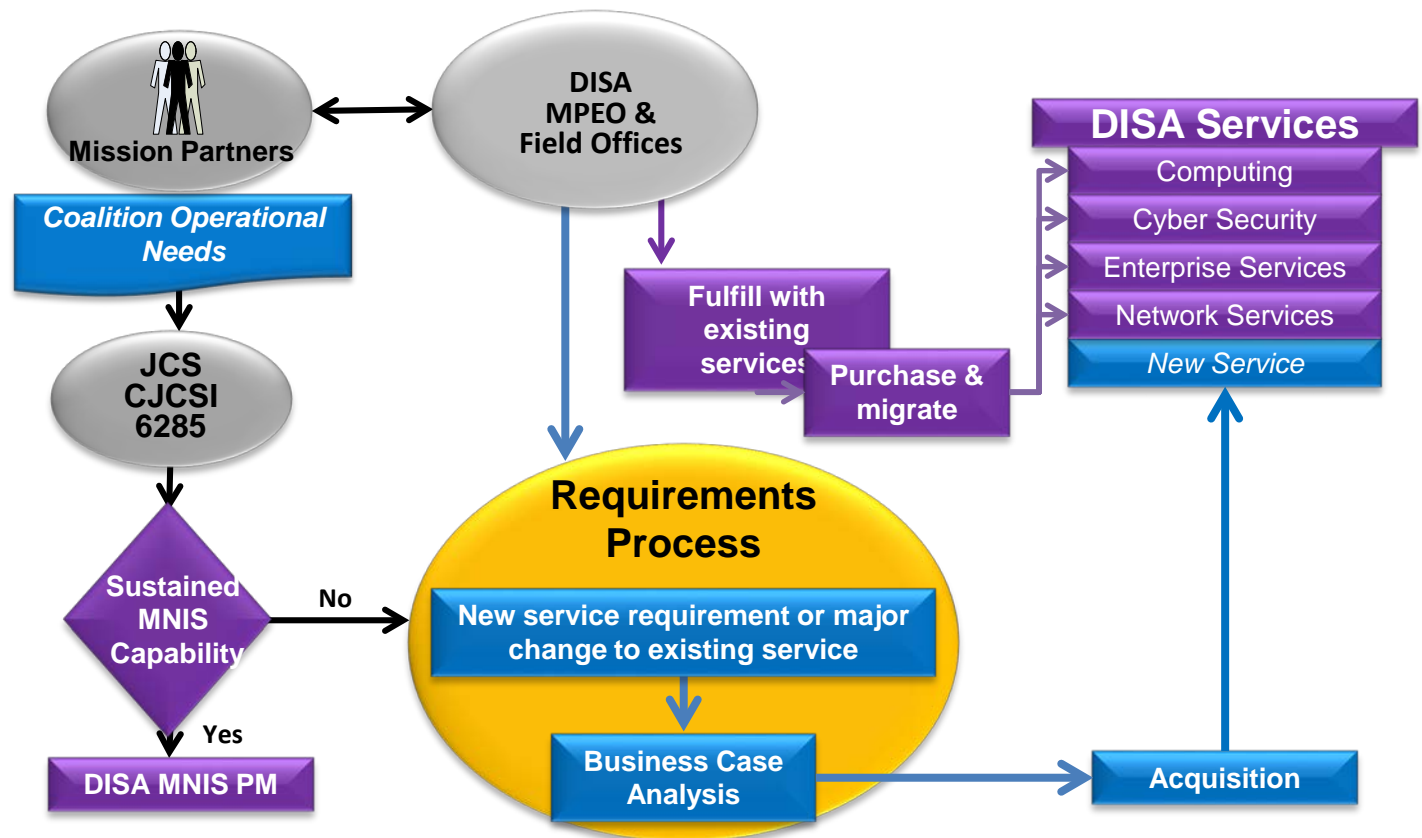


Mission Partner Engagement Office





Mission Partners Path to Support






Mission Partner Portal (MPP)

MISSION PARTNER PORTAL

Home
Organizations
Services
Rate Books
References
Support



DoD Mobility Program

Mobility is transforming how the Department of Defense operates, connects, and supports its stakeholders – most significantly, through the use of mobile solutions to provide mission-essential tools to our warfighters. To meet the department's growing demand, the DoD Mobility Program Management Office (PMO) is moving quickly to identify, adapt, and securely implement mobile solutions.

[Learn More](#) [Share this Service](#)


DISA Service Catalog

Solutions

To review all information regarding DISA's service offerings, including rates and pricing information, click the link below.

[Learn More](#)

Request DISA Services



To see information on our services, including the forms necessary to request, click the link below.

[Request Services](#)

Announcements [Show All](#) [Hide All](#)

There are no announcements.

UNCLASSIFIED

UNITED IN SERVICE TO OUR NATION

9



Ordering Services/Support via MPP

MISSION PARTNER PORTAL


Home
Organizations
Services
Rate Books
References
Support

Services


This page provides additional information on available DISA Services and the forms needed to request those services.

If using the ATAAPS, DEE, DEIS, GCDS, IE, Mainframe, or Server Service Request Form, you will need to send the completed form to your Engagement Team's central email box. The Contact Us tab on the Support page lists the email address for each Engagement Team.

Before requesting DISA services, be sure to follow your organization's approval process.




DISA Service Catalog



To review all information regarding DISA's service offerings, including rates and pricing information, click the link below.

[Learn More](#)

Request DISA Services



ATAAPS Service Request Form DIE Service Request Form DEIS Service Request Form GCDS Service Request Form Server Service Request Form Mainframe Service Request Form	Network Infrastructure Request Form VM Request Form VM Snapshots Compliance Audit Readiness Form Ilu Reformatting Analysis Form Assessment and Authorization
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For questions, [Contact Us](#)

Register

Register to gain access to partner pages, application information, SLAs, and POC.

[Register](#)

Connect with Us

Our goal is to provide the very best service possible to our Mission partners.

[Twitter](#) [Facebook](#)

[Home](#) | [Contact Us](#) | [DISA Information](#) | [Privacy Policy](#)



DISA Service Catalog

Service Catalog

Print Share

SERVICE CATALOG



SERVICE CATALOG

The links below provide access to information regarding all of DISA's service offerings, including rate/pricing information and ordering information.

Command and Control	Computing
Contracting	Cybersecurity
Enterprise Services	Enterprise Engineering
Network Services	Spectrum



DISA Storefront



DISA Storefront

Administration - | Manage Reference Data - | [FAQ](#) | [About DISA Storefront](#)

Welcome HOLLOWAT
11 Apr 2017 17:53:26 Z [Log Out](#)

Ordering as DISA/DISA BD [Change](#)



[My Reports](#)

[My Tracking](#)

[My Orders](#)

[My Approvals \(0\)](#)

[My Services](#)

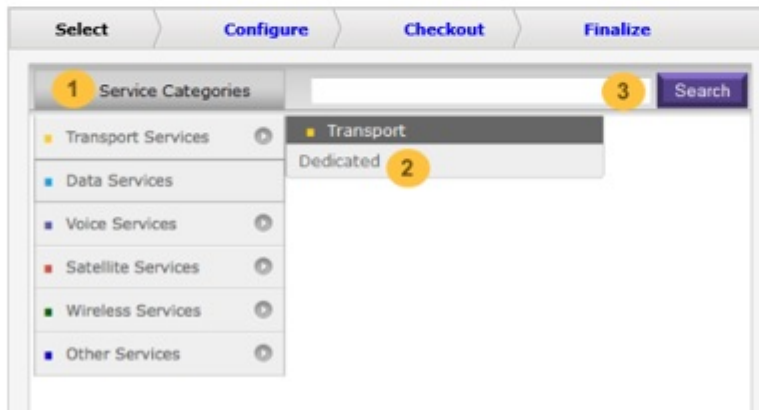
Service Categories

- Transport Services
- Data Services
- Voice Services
- Satellite Services
- Wireless Services
- Other Services

Welcome to DISA Storefront

Order Process Overview

Click on the steps below to learn more:



If you do not see the Service you are trying to order that means it is currently not available within DISA Storefront. For a full list of available DISA Services, please visit the [Service Catalog](#) on DISA.MIL.

Active Help

DISA Storefront is a fast and easy browsing, ordering, and buying experience. We're your one-stop shop for ordering and configuring network equipment and services.

If you do not see the Service you are trying to order that means it is currently not available within DISA Storefront. For a full list of available DISA Services, please visit the [Service Catalog](#) on DISA.MIL.

Need more help?



Contact Us:

DOD & Non-DOD Agencies

Act. Chief: 301-225-7024, DSN: 375-7024

DLA/DFAS/DHA Support Section:
703-225-7024, DSN: 375-7024

OSD/DOD/ Intelligence
Community/Federal Support Section:
301-225-7165, DSN: 375-7165

Email Address:
disa.meade.bd.mbx.bdm1-agency-federal@mail.mil

Military Services, Combatant Commands, & Joint Staff

Chief: 301-225-8749, DSN: 375-8749

Military Services Support Section
334-416-5255, DSN: 596-5255

CCMD/Joint Staff Support Section
301-225-2769, DSN: 375-2769

Email Address:
disa.meade.bd.mbx.bdm2-ccmd-services@mail.mil

Mission Partner Engagement Office Chief

301-225-5303, DSN: 375-5303

Deputy Chief

301-225-7021, DSN: 375-7021

Engagement Support Chief

301-225-7228, DSN: 375-7228

DISA Global Service Desk (24x7)

1-844-347-2457

Engagement Support Email Address:

disa.meade.bd.mbx.bdm4-mpeo-support@mail.mil

Mission Partner Portal

<https://disa.deps.mil/ext/cop/cpp/home.aspx>

Air Force Site Liaison
(Montgomery)
(334) 328-6638

Army Site Liaison (Ft Huachuca)
(520) 895-2118

Army Liaison (NCR)
(703) 806-4188

Navy Site Liaison
(NSA Mechanicsburg)
(717) 977-8134

DLA Site Liaison (Ft Belvoir)
(703) 328-3251

Defense Health Affairs Liaison
(Ft Meade)
(301) 225-8262

DOD CIO/DFAS Site Liaison (Mark
Center – NCR)
(301) 543-0030

International Relations
Email Address:
disa.meade.bd.mbx.bdm3-international@mail.mil

rate us

take the **3-question** survey
available on the **AFCEA 365** app

visit us

DISA Booth # **443**

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The IT Combat Support Agency

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