

# Forecast to Industry 2017

## Joint Service Provider

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# Joint Service Provider: Forecast to Industry



**Enable. Every. Mission.**



# Joint Service Provider: Forecast to Industry



## Operate



Supports 35,000 customers and over 75,000 assets



Provides 80+ standard IT services to DoD HQ



Maintains 137 mission apps and 9.5 PBs of data storage



## Innovate



Optimizing over \$1B in IT infrastructure



Migrating core IT services to the cloud



Returning \$354.3M in savings to the Department



## Defend



Defending against thousands of potential threats each minute



Monitoring over 30,000 security controls



Resolving several hundred security incidents each month





# Joint Service Provider: Forecast to Industry

Project Title & Description	Requirements Owner	Anticipated Acq. Strategy RFP / Projected Award
<b>Service Desk</b> <b>Consolidation of multiple contracts into one</b> Service Delivery seeks to; satisfy customer needs for secure, accessible, and stable IT support, continuously improve end-to-end service levels, capitalize on IT best practices, and reduce JSP total cost of ownership consistently over time	JSP Service Delivery Center	TBD RFP: 1QFY18 Projected Award: 2Q FY18
<b>Asset Management</b> <b>Recompete</b> Provide comprehensive management and non-personal services necessary to perform: Integrated Logistics, Property Accountability, Asset Management, and enhance JSPs overall asset management maturity.	JSP Business Resource Center	TBD RFP: 3QFY18 Projected Award: 4QFY18
<b>Platform Services</b> <b>Consolidation of multiple contracts into one</b> Enterprise Application Management, Server Management, Mainframe Service Mgmt., System Transition Support, IT Service Continuity Mgmt., Pentagon Building Management Office, Storage Services	JSP Service Delivery Center	TBD RFP: 1QFY18 Projected Award: 3QFY18



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<b>Engineering and Development for the Enterprise (ED-E) Consolidation of multiple contracts</b> Engineering Services and Support, Application Development, Test & Development	JSP Architecture, Configuration, Engineering, and Solutions Center	TBD RFP: 2QFY18 Projected Award: 3QFY18
<b>Workstation LCR Support New Requirement</b> Support the life-cycle refresh of all JSP end-user IT equipment	JSP Service Delivery Center	GSA IT Schedule 70, SIN 132-8 RFP: 2QFY18 Projected Award: 3QFY18
<b>Network Modernization New Requirement</b> A holistic solution to modernizing the unclassified Pentagon infrastructure	JSP Service Delivery Center	Full and Open Competition RFP: 2QFY18 Projected Award: 3QFY18
<b>Transport Management Recompete</b> Project Management, Network Operation, and Maintenance; Resolution of HW/SW Issues, Implementation and transition of new technical capabilities, O&M of metropolitan area network	JSP Service Delivery Center	GSA IT Schedule 70, SIN 132-51 RFP: 3QFY18 Projected Award: 4QFY18

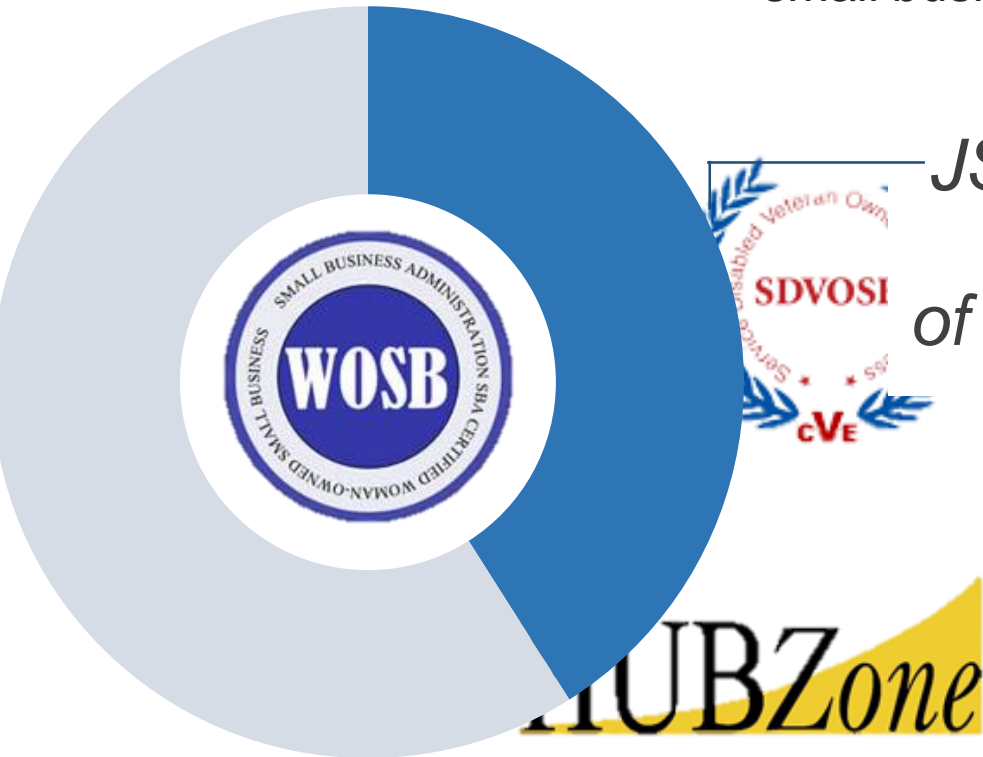


# Joint Service Provider: Forecast to Industry

## Partnerships with Industry

Consolidation offers new opportunities for all business partners, small and large alike:

Through our multiple contract consolidations JSP plans to meet or exceed small business prime and subcontracting goals.



JSP awarded over **\$225M** in contracts in FY17,  
of which **\$93M** was awarded to Small Business





## Closing Gaps for the Future

### Current State

- Highly manual management of infrastructure and provisioning of services
- Stove-piped design in networking and application hoteling
- Seams and gaps in maintenance and end-to-end monitoring of services and support
- Lack of comprehensive documentation of architectures and settings
- Limited support to mobile workforce

### Future State

- Automatic provisioning and streamlined management of IT and Telecom services
- Fully-integrated design in support of the Joint Network and Joint User Domain
- Continuous monitoring of assets and services including preemptive and preventative maintenance actions
- Comprehensive and regularly updated system architectures, settings, and processes
- Full workstation capability for the mobile workforce

**Our partnerships with Industry will help JSP close these gaps to better  
COMMAND, CONTROL, OPERATE, AND DEFEND THE JOINT NETWORK**





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## JSP Needs You

Industry Innovation and Capabilities are Critical to our Success



**DEFENSE INFORMATION SYSTEMS AGENCY**  
The IT Combat Support Agency

**UNITED IN SERVICE TO OUR NATION**