

# DISA SERVICES COURSE

Overview of DISA Services, Infrastructure, Processes, Policies and Support

## Course Overview

This course is designed to help military departments and defense and federal agencies to optimize their use of Defense Information Systems Agency (DISA) services. DISA services are major components of the DOD Information Network (DODIN) and building blocks for the C4ISR support to the nation's warfighters.

DISA services – such as cloud services, classified and unclassified mobility, C2, and cybersecurity – rely on a robust network infrastructure. DISA is committed to providing a protected and survivable global enterprise infrastructure that supports crucial information-sharing capabilities. Joint warfighters, national level leaders, and other mission and coalition partners depend on DISA services to communicate and transfer vital information around the world every day.

There is no charge to attend the course. A CAC/PIV is required.

## The Course Will Answer

- What is DISA, and what services does DISA offer?
- How can DISA help you with services such as cloud, mobility and security?
- How do these services work and what can you expect from them now and in the future?
- How do you acquire DISA services?
- What is the DOD Information Network (DODIN) and where and how does your network fit in?
- What are the Joint Regional Security Stacks (JRSS)?
- What are the missions of DISA and Joint Force Headquarters – DODIN (JFHQ-DODIN)?
- Who is responsible for what, and what policies must DISA and customers follow?
- Will you be disconnected if your Authority To Connect (ATC) expires?
- Where to go for information? support? other resources?

## FY20 Course Schedule

- 7-9 July Navy, San Diego, CA
- 21-23 July DISA PAC, JBER, AK
- 28-30 Jul JITC, Ft. Huachuca, AZ
- 25-27 Aug DISA, Petersaon AFB, CO
- 1-3 Sept DISA EUR, Patch Barracks, GE
- 15-17 Sept DISA HQ, Ft. Meade, MD

Classes will be taught in-person or on-line in compliance with DOD Travel restrictions. Additional classes will be listed on the course website as they are confirmed.  
<http://www.disa.mil/Newsandevents/Training/DISA-Services-Course>

If you are interested in hosting a class send an email to:  
[disa.meade.bd.mbx.disa-services-course@mail.mil](mailto:disa.meade.bd.mbx.disa-services-course@mail.mil)

# Course Topics

The course covers the following topic areas:

Topic	Description
Overview	Overview of the DISA mission, organization, services and networks.
The DISN	Review of the transport infrastructure over which the DISA services are provided, including tactical connectivity and plans for the future.
Network Connections	Overview of the classified and unclassified IP networks and services, including data, VPN, content delivery, and satellite services.
Computing Services	Review of DISA's Data center hosting options as well as the many cloud capabilities to include milCloud 2.0, cloud services support, cloud security and cloud storage.
DISA Services Support	Discussion of the organizations, processes and resources available to assist DISA's mission partners.
Collaboration Services	Overview of services that enable collaboration including mobility, enterprise services such as email, and both voice and video services.
Get Connected!	Review of the processes involved in circuit and service acquisition – from requirements definition to disconnection. Outline of requirements to connect to DISA networks.
Cybersecurity	Discussion of the tools, techniques, and organizations that help secure the DODIN networks, and overview of cybersecurity services available to mission partners.
DISA Operations	Overview of organizations that operate and assure portions of the DODIN including DISA networks and services.
Resources	Websites, phone numbers, email addresses, web portals, brochures, fact sheets, required regulations, acronyms...

## Participant Feedback

Below are comments from participants who have attended the class.

***“Great introduction to DISA. Helped connect the dots on DISA organizations and areas of responsibilities.”***

Army, attended class in Columbus, Ohio

***“This course provided good insight into requirements customers must meet to acquire service from DISA.”***

DISA Europe, attended class in Patch Barracks, Germany

***“I enjoyed the course. Very informative, shows changes in policy, technology and terminology.”***

Attended class in Peterson AFB, Colorado

***“Very informative course; prepared me to perform my job better due to the understanding of the different processes.”***

USCYBERCOM, attended in Fort Meade, Maryland

***“The course gave me a better understanding of the breadth and depth of services DISA provides and insight into joint endeavors.”***

Navy, Attended class in Norfolk, Virginia

***“Excellent course! Very informative, valid, and covers current issues.”***

Attended class in Scott AFB, Illinois