DISA
DEFENSE INFORMATION SYSTEMS AGENCY
The IT Combat Support Agency

DISA Enterprise Voice Services (EVS)
DISA offers an array of Unified Capability offerings for unclassified and classified Voice Services

WHAT is Enterprise Voice Services? DISA's Enterprise Voice Services is a portfolio of voice capabilities for the Department of Defense providing IP-based solutions supporting hard phone and soft client calling and supporting services for Combatant Commands, Services and Agencies.

WHO should use Enterprise Voice Services? DoD Combatant Commands, Services, Agencies and their Mission Partners looking to reduce or eliminate telecom and voice services costs, and security vulnerabilities for sustaining local services, legacy voice systems, Primary Rate Interface (PRI) circuits, and call processor hardware and software.

WHY Enterprise Voice Services? DISA delivers unclassified and classified IP-based voice capabilities in an **"as-a-Service"** model to Mission Partners.

- Provides reliable, cost effective, secure communications
- Enables Mission Partners to decommission legacy voice equipment and reduce hardware footprint and costs.
- Provides a global, scalable, redundant communications solution delivered over a highly available, secure networks.

Enterprise Voice Services Solutions

Voice Internet Service Provider (VISP)

What is VISP? DISA's VISP solution provides access to the **Public Switched Telephone Network (PSTN)** for unclassified calling to the commercial telephone network. It provides low per-call, per-minute rates for enterprise and local calls. VISP takes advantage of the Networx Contract providing IP-based voice capabilities to Verizon serviced locations.
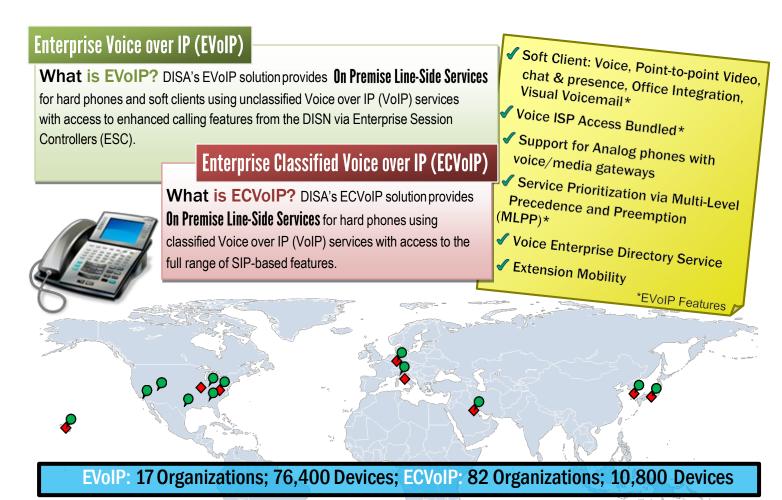
✓ IP-enabled Local Session Controller?

✓ SIP-capable Session Border Controller?

YOU'RE READY FOR VISP!

Mandated by DoD CIO Memo dated 27 July 2017, all Components are tasked to develop a Network Modernization and Convergence plan to address the phase out of Low Speed Time Division Multiplexing and eliminate all non-internet Protocol network technologies **by FY 2023.**

Voice over Secure Internet Protocol (VoSIP)

What is VoSIP? DISA's VoSIP solution provides and **IP-based Classified Telecommunications Network** for collaboration with the **Five-Eyes** and **Intelligence Communities** using SIP-based technologies.

Enterprise Voice over IP (EVoIP)

What is EVoIP? DISA's EVoIP solution provides **On Premise Line-Side Services** for hard phones and soft clients using unclassified Voice over IP (VoIP) services with access to enhanced calling features from the DISN via Enterprise Session Controllers (ESC).

Enterprise Classified Voice over IP (ECVoIP)

What is ECVoIP? DISA's ECVoIP solution provides **On Premise Line-Side Services** for hard phones using classified Voice over IP (VoIP) services with access to the full range of SIP-based features.

✔ Soft Client: Voice, Point-to-point Video, chat & presence, Office Integration, Visual Voicemail*

✔ Voice ISP Access Bundled*

✔ Support for Analog phones with voice/media gateways

✔ Service Prioritization via Multi-Level Precedence and Preemption (MLPP)*

✔ Voice Enterprise Directory Service

✔ Extension Mobility

*EVoIP Features

EVoIP: 17 Organizations; 76,400 Devices; ECVoIP: 82 Organizations; 10,800 Devices

Enterprise Audio Conferencing (EAC)

What is EAC? DISA's EAC solution provides **Audio-only Teleconferencing** for unclassified callers from DSN, VoIP and PSTN to conference bridges distributed **Globally** in CONUS, EUCOM and PACOM regions.

✔ Reservation-less

✔ Access Code with Host PIN

✔ Dual-Tone Multifrequency (DTMF) Controls for Conference Chairperson

✔ Up to 250 participants per bridge

On the Horizon

DISA's Enterprise Voice Services is working to bring new capabilities to various service offerings.

> EVoIP Integration with Enterprise Application Services Forest (EASF) for Soft Client Single Sign-On and Defense Enterprise Provisioning Online (DEPO) support.

> ECVoIP Soft Client support for voice-only capabilities.