NASNA -The National Association of State 911 Administrators

DoD December 2020

Who we are...

The membership eligibility is limited to states and U.S. territories, currently:

- 48 states
- District of Columbia

Each state is unique in its 911 implementation based on its own needs and demographics. State 911 offices vary in their scope of work and governance, but all programs share common issues and goals.

- We focus on:
 - Public policy issues impacting the successful implementation of 911 systems.
 - Technical
 - Financial
 - Operational
 - Centralized information sharing and support network for state 911 program administrators.

What we do...

In addition to sharing information between members, as an organization, NASNA is active in 911 system issues:

- Working closely with NHTSA to facilitate the gathering information essential to the progress of 911 across the country.
- We work with Federal partners to help bring the various components of the state and local 911/public safety ecosystem together.
 - CISA
 - DoD
 - FEMA/RECCWGs
 - SAFECOM

What we do...

In addition to sharing information between members, as an organization, NASNA is active in 911 system issues:

• Staying apprised of and involved in FCC issues, such as:

- NORS/DIRS
- Z-axis
- Location accuracy (NEAD)
- Fee Diversion
- CSRIC (Communications Security, Reliability, and Interoperability Council)

We also serve a central contact point for various needs in 911:

- Website presence that provides access for queries from public, academia, and the commercial sector.
- Reliable media point of contact
- Short-notice messaging and inquiries for various government and non-government groups, such as NCSL, FCC, CISA, NENA, etc.

What we DO...

Changes we've seen this year...

• Generally we hold two face-to-face meetings each year, Annual (in the spring, right before NENA) and Interim (late October or early November). Like everyone else, the pandemic moved us to virtual platform.

• Board re-structure:

- Split VP/Treasurer position
 - Treasurer is three-year term
 - VP is one-year with succession to president to past president
 - In June 2021 the past president becomes voting board member

911 and DoD...

- State are migrating at a steady pace to NG911, some more rapidly than others. Impact on base PSAPs will vary:
 - Network connectivity
 - Call routing (selective routers no longer part of legacy systems)
 - Location database (ALI info)
 - Cost/funding

Challenges State 911 Offices have seen:

- Contact within the bases
- Integration within
- MOUs

Use the State NASNA contact as a definitive starting point in a state for 911 issues and questions, if there is not one - contact the NASNA office.

Questions?

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