



DEFENSE INFORMATION SYSTEMS AGENCY

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MEMORANDUM FOR GVS ISDN MISSION PARTNERS

APR 17 2019

SUBJECT: Sunset Support for GVS ISDN Service

As of September 30, 2019, Global Video Service (GVS) will no longer support Integrated Services Digital Network (ISDN) transport. In preparation for the sunset of this capability, the Agency issued DISA Advisory Message (DAM) 19-0026 in January 2019. The GVS Program Office has identified all GVS sites currently using ISDN and will reach out to those sites to provide transition support.

DISA does not currently anticipate any change to FY2020 billing methodology or significant cost changes as a result of this transition. However, the GVS program office will monitor usage trends closely to assess potential impacts.

Many of the systems currently being used with ISDN are also capable of IP-based transport. Current GVS users who connect via ISDN are encouraged to transition to IP-based transport, which offers more flexibility and higher quality video. For these systems, transition to IP-based transport will be relatively easy. However, if new equipment is required, the DOD Information Network (DODIN) Approved Products List, <https://aplits.disa.mil/processAPList.action>, provides recommendations on equipment that meets GVS ports and protocols requirements.

For any questions or concerns, please contact the GVS Program Manager, Ms. Jessica Martin, DSN (312) 375-5330, (301) 225-5330, or jessica.a.martin87.civ@mail.mil. For assistance with technical transition and registration questions, please contact GVS Tier III, DSN (312) 225-2529, (301) 225-2529, or disa.meade.se.list.se35-video-tier-iii@mail.mil.


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