



DEFENSE INFORMATION SYSTEMS AGENCY

P.O. Box 549
FORT MEADE, MARYLAND 20755-0549

DISN Business Service Catalog (BSC) Customer Notice 2013-03

06 September 2013

SUBJECT: DISN Test and Evaluation Service (DTES) Service Availability

1. **Purpose:** This notification is provided to announce the availability of the Defense Information Systems Network (DISN) Test and Evaluation Service (DTES) Virtual Private Network (VPN) for authorized users.
2. **General Information:** This VPN service provides DTES customers the ability to obtain access through a Multiprotocol Label Switching (MPLS) layer 3 VPN at any DISN Subscription Services (DSS) location that includes Internet Protocol (IP) Transport Provider Edge (IPT-PE) IP Data access. DTES Service is an enterprise VPN service providing mission partners' access to customers across the DISN.

DTES service is a "Mission Partner / Combatant Commander (COCOM) only" service. Customers ordering this service will be connected to the DISN but will not have access to the World Wide Web, Unclassified but Sensitive Internet Protocol Network (NIPRNet) or Secret IP Network (SIPRNet). No access to DoD networks is available. This is a restricted access service and all requests to connect to this service will be verified and approved by DISA.

3. **Circuit Ordering Process:** DTES Service is ordered via the DISA Direct Order Entry (DDOE). The following provides basic information customers will need in order to submit a Telecommunications Request (TR) for this Service in DDOE. **All actions are customer actions unless otherwise noted.**
 - 3.1.1. **Identify requirements and Establish a VPN** – Identify the sites to be connected to the DTES VPN. The VPN Identifier (ID) for the customer's DTES VPN is provided by DISA during the ordering process.
 - 3.1.2. **Submit Orders to Connect to the Established VPN** – Customers will submit Telecommunications Requests (TRs) in DDOE to "connect to the established VPN ID", provided via actions completed in paragraph 3.1.1 above.
 - 3.1.3. **VPN Customer Ordering Guides, Establish a VPN, and Connect to an Established VPN**, detailing the steps to establish the DTES VPN, and to connect to an established DTES VPN via DISA Direct Order Entry (DDOE), are available at the following link: <http://disa.mil/Services/Network-Services/Notices>. For assistance with ordering contact the DISN Global Support Center (DGSC) at:

DGSC Contact Information

DSN: (510) 376-3222 or (312) 850-4790
CML: (800) 554-3476 or (614) 692-4790

SBU IP Data e-mail: DISA.DGSC@MAIL.MIL
Secret IP Data e-mail: DGSC@COLS.CSD.DISA.SMIL.MIL

3.2. **Submit Connection Approval Package** – Connection Approval Process (CAP) accreditation is required and the process is significantly faster and requires less paperwork to complete.

3.2.1. The NS Connection Approval Office maintains the DISN Connection Process at: www.disa.mil/services/network-services/dism-connection-process. Reference these instructions for details pertaining to submitting or modifying connection approval packages for VPNs. Guidance for registering VPNs in the System/Network Approval Process (SNAP) database is provided in the VPN SNAP Registration Process Guide available at: <http://disa.mil/Services/Network-Services/Notices>. In addition, the appendices of the Connection Process Guide (CPG) also provide registration of VPN services in SNAP. The electronic or print copy of the CPG can be accessed at: <http://www.disa.mil/Services/Network-Services/Enterprise-Connections/Connection-Process-Guide>.

3.3. **Provision VPN Connections**

3.3.1. The DISA Direct Order Entry (DDOE) process is used to provision the new VPN connections based on the approved engineering design and CAP. The DDOE website is <https://www.disadirect.disa.mil/products/asp/welcome.asp>.

4. **Point-of-Contact:** Ms. Tami Sanders, NS1, Phone: 301-225-2542, DSN: 312-375-2542, Email: tami.l.sanders.civ@mail.mil.

5. **Effective Date:** This BSC Customer Notice is effective 01 September 2013.


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Chief, Customer Services Division

OPR: NSP4