



DEFENSE COLLABORATION SERVICES (DCS)

OVERVIEW INFORMATION

- The Defense Information Systems Agency (DISA) will sunset, or discontinue, the Defense Connect Online (DCO) collaboration service when the DCO contract ends on June 24, 2015.
- **Current DCO users must transition to the department's new enterprise collaboration tool, Defense Collaboration Services (DCS), as soon as possible, but no later than May 30, 2015.**
- DCS is currently available for use on both the Non-secure Internet Protocol Router Network (NIPRNet) and Secure Internet Protocol Routing Network (SIPRNet). It is available at <https://www.dcs.apps.mil> and <https://www.dcs.apps.smil.mil>.
- DCS is an appropriated service, with no direct fee to mission partner organizations.

DCS CAPABILITIES

- DCS is an open source solution, providing secure Web conferencing and instant messaging services on both the NIPRNet and SIPRNet.
 - Web conferencing capabilities include: the ability to perform desktop sharing, white boarding, text chat, polling/voting, and record and playback sessions.
 - All recordings are retained for 180 days.
 - DCS conference materials (e.g., PowerPoint slides) are not retained in the system, and must be saved locally for future use.
 - DCS supports Microsoft Word, PowerPoint, Excel, and PDF formats.
 - Instant messaging capabilities include: persistent chat rooms, one-to-one chat, and presence information.
- Individuals with a Common Access Card (CAC) or Public Key Infrastructure (PKI) hard token are authenticated at login. Moderator-validated guest access is permitted for Web conferences.

SAVE YOUR DCO DATA

Existing data stored on DCO will not automatically transfer to DCS. In order to prevent data loss, DCO users will need to complete the following tasks prior to May 30:

- 1) Identify all necessary persistent Web conferences/chat rooms in DCO and re-create them in DCS.
- 2) Identify and save local copies of all critical recorded meetings and documents stored on DCO.

A step-by-step guide to performing these tasks, or "Transition Playbook," is available on <https://www.dcs.apps.mil>.

TRAINING OPPORTUNITIES

Live training sessions intended to help end users become familiar with the features and functions of DCS are offered every Tuesday and Thursday at both 9 a.m. and 3:30 p.m. (Eastern Daylight Time). The session URL is available on the DCS training calendar at <https://www.dcs.apps.mil>.

24/7 TRANSITION SUPPORT

Need help? Contact the DCS Service Support Desk at disa.dccc.eis.mbx.dcs-support@mail.mil or calling commercial 614-692-0032, DSN 312-850-0032, or toll-free 1-844-347-2457.

When prompted, choose the following menu options consecutively to be connected to the DCS Service Support Desk: one, three, two, four.

DEFENSE COLLABORATION SERVICES - CAPABILITY SUMMARY

CATEGORY	DCO	DCS	SUMMARY
Methods of Content Distribution	✓	✓	DCS enables content distribution and sharing of office-style documents in a PDF format. DISA is developing the capability to share other file formats, including the standard suite of Microsoft Office products.
Ease of Sharing	✓	✓	DCS provides access to conference recordings to individuals designated by the meeting administrator. DISA is prioritizing the development of a capability to permit the sharing of recordings with all authenticated users.
Mobility	✓		DCS is currently not accessible via mobile devices. DISA is developing a browser-based conferencing capability that will be accessible via Android, IOS, Windows Mobile, and Blackberry devices. Delivery of this feature is targeted for Fall 2015.
Security		✓	DCS access requires the use of PKI (CAC or SIPRNET Hard Token) and an enterprise directory. Authorized guest access for web-conferences is granted by session hosts.
Supportability		✓	DCS does not require an administrator to install software not already included on DoD computers. This allows DISA to upgrade the service and add capabilities without lengthy, complex fielding to user desktops.
Data Portability		✓	DCS recordings are saved in an industry-standard MP4 video format for download and playback on any device.
Data Persistence	✓		DCS meetings are non-persistent and timeout after two hours of inactivity. Content and files associated with the meeting are not saved. DISA is prioritizing development of a document library that can be associated with each meeting and to increase the user timeout to twelve hours.
Meeting Capacity	✓	✓	DCS sessions can support 250 simultaneous users and has been successfully tested up to 400 users. Additional DISA hosted enterprise services (GVS) are available to support large-scale meeting and collaboration requirements.