



**DEFENSE INFORMATION SYSTEMS AGENCY**  
The IT Combat Support Agency



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# Global Solutions Management – Operations II

## Overview

GSM-O II is a single award contract designed to provide a full global operations and sustainment solution that is needed to support the Department of Defense Information Network/ Defense Information System Network (DODIN/DISN), under the direction of the DISA's Infrastructure Executive, for both DoD and non-DoD entities.

As one of DISA's premiere contract vehicles, GSM-O II also provides IT services addressing the evolving agency initiatives to support the DoD, federal agencies and the intelligence community. This contract has been leveraged by DISA to acquire the services necessary to carry out the day-to-day operation of DISA's network and related services 24 hours a day, 365 days a year.

The core IT and telecommunications capabilities made available via GSM-O II enable joint warfighters to meet their operational needs whether it is to support natural disaster relief, humanitarian assistance or execution of ongoing strategic deterrence activities.

## GSM-O II Performance Areas

- 1. Operations and Sustainment** - provides global operational sustainment of the DODIN/DISN in addition to providing enhanced operations to users.
- 2. Maintenance** - provides maintenance support for the global DODIN/DISN infrastructure, to include hardware maintenance and agreements and self sparing. The global footprint supports Field Service Engineer dispatch and provides a faster response time, which increases operational availability of network components.
- 3. Cybersecurity** - cybersecurity defense of the DISA enterprise infrastructure to include the DISN backbone, cyber automation and defensive cyber operations.
- 4. Joint Regional Security Stacks** - aids in the support required to integrate, migrate, sustain, maintain and modernize systems to support and enhance the mission.
- 5. Innovations** - supports the integration of systems and capabilities from Systems, Engineering, Technology and Innovation (also known as SETI) and Encore III contract vehicles to produce a complete and interoperable system that will support the warfighter.
- 6. Joint Partners** - supports operational sustainment requirements of DISA's mission partners, creates a strict operational performance parameters and provides ongoing operational innovations and support.

## GSM-O II Attributes

- 10-year contract
- Incentives for innovations
- Drives towards continued efficiencies
- Network operations automation
- Artificial Intelligence
- Streamlined maintenance and DISN sparing
- Direct working relationship with DISN implementation, Tech Refresh, Operational Support System and new DISN technology/ capabilities
- Small business incentives